

For Customers: COVID Safety Procedures for Plant Pick-Up for Redbud Plant Sale

Before You Arrive

- Remember to bring a mask for everyone in your vehicle (exception for children younger than 3).
- We will accept credit-only payments via telephone. We will not accept payment in person at the pick-up location. Only paid receipts will be readied and in the queue for pick-up. No additional plants will be available at your pickup location.
- If you are planning to pick up your plants but are showing any symptoms of illness such as fever, shortness of breath, or a dry cough, please stay home and arrange an alternative way to receive your plants.
- If you belong to a high-risk group, consider sending a family member or caregiver to receive your order.

Arrival

- Everyone must be masked at all times while at the Redbud plant-sale location (except that you may leave your mask off while in your vehicle if all your vehicle windows and doors are closed).
- It's important that you arrive at the appointed time for your pick-up, so we can minimize the number of customers on-site at any one time. Thanks for your understanding.
- We will provide appropriate signage and direction by volunteers to ensure necessary spacing and direction of travel. Please follow directions from our volunteers.

Receiving Your Plants

- Please remain in your vehicle. Our volunteers will load your purchased plants into your vehicle.
- Please leave your windows rolled up if possible. If you must roll your windows down, be sure you and all passengers are wearing masks (exceptions for children younger than 3).

Thank you for your understanding and adherence to these guidelines, designed to follow recommendations from public agencies, to keep you and all our volunteers safe.

We also have COVID guidelines for our volunteers. If you will be a volunteer, these will be emailed to you. If you would like a copy of these for any reason, please email nativeplanthelp@redbud-cnps.org.

For up-to-date information please visit:

- CDFA Guidance: <http://www.cdfa.ca.gov/coronavirus/>
- California Department of Public Health: <https://covid19.ca.gov/>
- CDC Guidance: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>